



Vision

The “Go To” expert for those impacted by a developmental disability.

Mission

Community Living South Muskoka provides lifetime support to all those impacted by a developmental disability, utilizing skilled staff and effective partnerships involving the individual, the family and the community with the result that the individual is accepted as a valued community member.

Values

Excellence

Trust

Respect

Success Factors

A Highly Valued

Community Organization

A Leader in Innovation

Person Centred

Valued, Skilled Staff



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LOOKING AHEAD

A Message from your Board Chair and CEO

As we say goodbye to 2015, we are pleased to announce that the agency has been working hard to develop and implement a new Strategic Plan for the future. With governments demanding more and requests for support at an all-time high, we can no longer wait to see what is going to happen. We have to direct the future.

To do that, the Board of Community Living South Muskoka (CLSM) guided the development of a Strategic Plan for the next 5 years.

The process began with the Board seeking input from a number of our Stakeholders including people we support, families, partnering agencies and staff.

Using that valuable information, we developed the Vision, Mission and Values for the organization.

We have described our Vision as being “The ‘Go To’ expert for those impacted by a

developmental disability”, which we believe will guide the agency as we embark in an era of Direct Funding. We believe that the key to Quality service is to focus on people, including the individual, the family and the wider community. In our future, we will also be engaging with the community to let them know what we do and develop collaborative relationships.

The Strategic Plan for the next 5 years lays out our priorities as an organization and what Success Factors we will measure our progress against.

We invite you to visit our website for details of the full plan and to join with us as “we work to ensure that the community recognizes, respects and is inspired by CLSM, its success stories and its high quality affordable services.”

Gord Haugh, Board Chair

Krista Haiduk-Collier, Chief Executive Officer

Accessible Playground Fundraising

On October 10, 2015 the Frosty Pint Pub in Gravenhurst hosted a fundraising BBQ, silent auction and live musical entertainment to help us raise funds for a fully Accessible Playground in Muskoka. Sander Motor Sales and the Gravenhurst Chamber of Commerce did a fabulous job of promoting this special event. Five local bands volunteered their time to provide great live music and Sawdust City Brewery was also an excellent supporter. Thank you to all those who generously donated items for the silent auction. This event could not have happened without the commitment of these people and another great team of volunteers from our agency. Overall the event raised over \$4,500.



- Golf for 2 at Muskoka Bay Golf Club – Jeremy Cleland (donated by the Muskoka Bay Club)
- 1 Night stay at the Marriott - Hali Camrick (donated by the Marriott Gravenhurst)
- Expedia Gift Card (\$200) - Scott Reynolds (donated by Marilyn Cooper and Denise Rose)
- Wal-Mart Gift Card (\$100)– Marilyn Cooper (donated by Bracebridge Wal-Mart)



On November 12, 2015 CLSM held a raffle draw at Sander Motor Sales in Gravenhurst. Thank you to everyone who turned out to support the agency and all those who bought a ticket! Thank you also to everyone who donated prizes for the raffle. We raised more than \$4,300 through raffle ticket sales. Congratulations to the winners!

- iPad Air - Shelly Dutton (donated by Stevenson Plumbing & Electric)
- Helicopter Ride - Dennis Scott (donated by Heli Muskoka)
- YMCA Membership – Cheryl Scribner (donated by the Gravenhurst YMCA)



Thank you to everyone who helped make our dream for a fully Accessible Community Playground a reality! Special thanks go out to

Sander Motor Sales



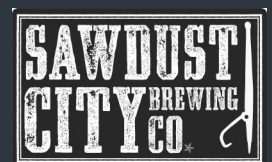
The Frosty Pint Pub



The Gravenhurst Chamber of Commerce



Sawdust City Brewing Company



Success Factor - A Highly Valued Community Organization

Fall Harvest Festival



The Fall Harvest Festival took place once again this year on September 24-27, 2015 at Morrison Meadows. There were many great outdoor activities for families to enjoy including hay wagon and tractor train rides, a 3-wheel bike track, face painting & tattoos, giant potato launcher, maze, trails, an agricultural display and a Wizard of Oz theme. Families also had the opportunity to pick their own pumpkins and corn, and to take a scenic helicopter tour around the area.

Word of the Fall Harvest Festival continues to spread and this year we had another great turnout from the community! Thanks to the many volunteers who helped out as well as to all the families who came out to enjoy the festivities.

Core Values Awards

The second annual Core Values Award winners were acknowledged at the Annual General Meeting in the following categories:

Creative Problem Solving

Christie Thickett
Muskoka Beach Road Team

Developing Others

Bracebridge Community
Participation Supports Team

Advocating for Others

SIL/ESIL Team

Open Category

Shannon Briese
Community Living South
Muskoka (Agency)

Annual General Meeting

The Annual General Meeting of Community Living South Muskoka was held on September 28, 2015 at Morrison Meadows in Bracebridge. Board Chair, Gord Haugh, Gord thanked Roy Donnelly and Steve Richardson, who have retired from the Board of Directors, and welcomed new Board members, Tara Gregor and Linda O'Hallarn.

The following staff were congratulated and recognized for their commitment and service to CLSM:



25 Years of Service

Christine Crook
Sharon Norrie
Sandra Ratis

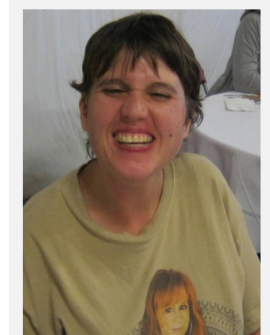
15 Years of Service

Rob Habel
Rebecca Leeder
Jennifer
Van Klink-Mandigo

10 Years of Service

Terry Alaire
Mike Boyes
Sherri Jones

After the presentations, everyone in attendance enjoyed a Family BBQ prepared by the Management Team.



My Success Story

I love helping at the Chamber of Commerce in Gravenhurst. I have helped with the Car Show, Festival of The Arts, and the Winter Gala. I help with the dusting, checking the mail and changing the garbage. I helped prepare the cups for the Winter Gala and helped with some of the set up. I have delivered posters around town. I sold the tickets for the Car Show and Festival of the



Arts. I have met so many new people since helping with the Chamber. The Chamber even got me a new dress for the Winter Gala which I wore when I attended the Gala. They have been there for me when I needed their help. They have helped me with rides to the Chamber and back home again. They are great people to work with. They keep me busy so I don't get upset thinking about things.

I have helped deliver the guides and maps with Shane and Josh throughout Gravenhurst. I have gone to get different things from the storage unit for them. I would like to thank the Chamber for all they have do me for me and I really appreciate that.

Submitted by Aimee Fleger



"I love helping at the Chamber of Commerce in Gravenhurst."

Green Thumbs in Bracebridge

A group of individuals from the Bracebridge Community Participation Supports program watered plants at 15 Depot Drive throughout the year. They entered a plant at the Annual Fall Fair in the "Ivy - Any Variety" category. The Ivy plant won second prize, amid some tough competition! Congratulations Gardeners!

Submitted by Gavin MacIntosh



Christmas Dance

The annual Christmas Dance took place again this year at the Centennial Centre in Gravenhurst and was well attended by more than 100 individuals and staff from Community Living South Muskoka and Community Living Huntsville. Thank you to all the volunteers who helped make the dance such a huge success, as well as to all those who attended!

Accessible Transportation Agency Collaboration with Private Business

*"I like taking the taxi
so I can meet my
mom and dad at the
restaurant every
two weeks."*



Mike McCallum and Bracebridge Taxi
owner, Cameron Hoffman

The goal of inclusion and ensuring that people can participate fully in their community can often be stalled at the very first step with the logistics of transportation. This is especially true in smaller communities where there is no public transportation. Even if you are fortunate enough to have an agency vehicle, it can only be in one place at one time and you are using valuable staff support resources to drive.

A solution to this problem was to look outside the public sector and build on a system that our community has relied on for years. In 2013 Community Living South Muskoka (CLSM) collaborated with Bracebridge Taxi to create an accessible transportation system. We built on the existing taxi system concepts that would work well in the new model, including door to door pick up and drop off, service that is on demand, and the ability for people to go places independent of staff support. We then added in the needed component of accessibility. To address this challenge, our agency collaborated with the taxi company to purchase a MV-1 Wheelchair Van, the world's first factory built accessible vehicle. We then

worked with the town of Bracebridge to obtain the first taxi license for an accessible vehicle. The concept was that this vehicle would meet a need for our entire community. It was wonderful to see this vision become a reality, and that all members of our community with mobility challenges have been accessing the system. Just over a year later, Bracebridge Taxi now has a fleet of MV-1 vehicles to meet all the demands for service for not only our agency, but the entire community!

Mike's Story

Mike had a dream to move out of his family home and be more independent for a number of years and he was finally able to make that move when he started living in his own home supported by CLSM. One of the traditions he wanted to keep was spending time with his family out in the community and accessing local restaurants. As his mobility started to decrease this became a greater challenge. In Mike's words, "Mom and Dad's car was too small for me to go out with them" and he did not always want staff to be with him. Mike's father explained that "We are getting to an age where it is difficult to get him out of his wheelchair and into a car. The taxi is a benefit to us as we do not have an accessible van." Mike said "I like taking the taxi so I can meet my mom and dad at the restaurant every two weeks." He went on to explain "I go all by myself and call the taxi by myself." When asked what was best about the taxi's, Mike replied "I go up the ramp and get to sit at the front. I can see out the window. I like all the drivers." Mike's father agrees, "The taxi is a really good thing, it is wonderful for Mike to be independent and get to sit up at the front of the taxi. It is a way for Mike to get out with us, and without it, we would not be able to spend this time together." Mike calls the taxi on his own to arrange for the pick-up and when it is time to leave the restaurant, he handles the arrangements independently. CLSM's partnership with Bracebridge Taxi is a win/win situation for everyone involved.

Submitted by Krista Haiduk-Collier



Christmas Food Drive

Once again this year we are collecting non-perishable food items or monetary donations for the Manna Food Bank in Bracebridge. Please drop off your food items in the boxes in the front foyer.

**Need more
information?
Contact us at**

Community Living South Muskoka

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www.clsm.on.ca

www.morrisonmeadows.com

Senior Leadership Team

Krista Haiduk-Collier
Chief Executive Officer

Gene Greenhalgh
Chief Operations Officer

Rick Van Der Ley
Chief Financial Officer

Christmas Door Decorating Contest

It's time again for the agency-wide Annual Christmas Door Decorating Contest! This year's theme is "Muskoka Christmas". Judging will take place December 17th. Prizes will be awarded December 21st.



Happy Holidays

From the Staff, Management and Board at Community Living South Muskoka, we hope that everyone has a safe and enjoyable Holiday Season!



**Community Living
South Muskoka**

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