



COMMUNITY LIVING SOUTH MUSKOKA

May is Community Living Month!

Community Living South Muskoka invites you and

your friends and family to come celebrate with us and enjoy a

Pancake Brunch

at Morrison Meadows Farm, 1177 Fraserburg Road, Bracebridge



After Brunch take a leisurely Hay Wagon ride around the farm property!

Admission is by donation with proceeds going toward the construction of a new Petting Zoo!

Saturday, May 25th

10:00am - 1:00pm



For more information contact Pat Kerr at 705.687.1611 or visit

www.morrisonmeadows.com

Spring 2013

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Spring Pumpkin Planting

Come on out to Morrison Meadows on June 4th and help staff, individuals and volunteers plant this year's pumpkin patch. The Farmer's Almanac is predicting more rain this summer than last year which should help produce a great crop! After planting enjoy a BBQ lunch. In the event of rain, planting will be re-scheduled. If you are interested in volunteering call Pat Kerr at 705.687.1611.







Community Gardens





Once again this year Community Living South Muskoka has prepared community gardens at Morrison Meadows for use to the public by donation. Ten raised planting beds will be available May 27th on a first come first served basis. Call now to reserve yours before they're all gone! Contact Shane at 705.205.2473.

11th Annual Regatta

Where?CSD Gravenhurst, 205 Industrial Dr.

When? Thurs. May 2, 2013 10:30am - 1:30pm (rain date May 9th)

Bring your own homemade sail boat to enter "Sail Powered Only and No Cheating!" Your boat should be no larger than 18"

Lunch will be provided at noon at a cost of \$3 Menu: Hotdogs & Hamburgers

Salad & Pop



Any food restrictions please bring your own lunch Please RSVP with numbers no later than by April 29th to Anne, Erin, Sheila or Lisa at 705.687.1611

Community Living Month Council Visits

Beginning in May our Board Chair, Gord Haugh, along with individuals and staff will be visiting the local Council groups in our area to present a brief information session on Community Living South Muskoka, the people we serve and the programs we offer. As part of Community Living Month, the goal of these presentations is to build and maintain awareness within the communities we serve. Over the next several weeks, visits will be made to:

- Township of Georgian Bay
- Town of Gravenhurst
- Township of Muskoka Lakes
- Town of Bracebridge
- District of Muskoka











Feedback/Complaint Process

It is a policy of Community Living South Muskoka that every individual, family member, family home provider, respite provider, and relief provider is to be informed of and provided with opportunities for expressing viewpoints, concerns and complaints.

"Feedback" may be positive or negative and is related to the services and/or supports that are provided by Community Living South Muskoka. Feedback may be solicited or unsolicited from the individual receiving support or care provider.

"Complaint" is an expression of dissatisfaction related to the services and/or supports that are provided by Community Living South Muskoka. A complaint may be expressed by the individual receiving support or a person acting on their behalf, or by the general public, regarding the services and supports that are provided by the service agency. A complaint may be made formally or informally.

Individuals and their families expect services that are seamless, trustworthy, attentive using resourceful solutions. Community Living South Muskoka employees will hear out the customer, ease the tension, act to improve the situation and leave a positive impression with the individual and their families whenever possible.

If you would like more information on submitting a complaint or feedback please call us at 705.645.5494.





Accessible Taxi

Community Living South Muskoka recently collaborated with Bracebridge Taxi, who purchased an MV-1 wheelchair van, to provide accessible transportation services to the individuals we support as well as to members of our community. The MV-1 is unique in that it is built from the ground up to be wheelchair accessible, unlike regular vans that are modified to become accessible. In February of this year Bracebridge Taxi began the daily transportation of individuals between our group homes and Day Program in Bracebridge. The service has since expanded to include outings and appointments and will grow to include more vocational programs in the near future. Overall, the response to the new accessible taxi has been very positive from staff, individuals and the community. Staff at Bracebridge Taxi have done a wonderful job helping us implement this accessible transportation system at CLSM and are providing a valuable service that was previously unavailable to the community.





Did You Know...?



There's a new second hand shop at CSD Gravenhurst! The Second Chance Store is open at 205 Industrial Drive Monday through Friday from 8:00am to 4:30pm. Items for sale at *very low prices* include adult clothing, small children's clothing, books and some household items. The store will be holding a week long sale May 22th to 27th and money raised will go back to the individuals at CSD Gravenhurst. The Second Chance Store will be accepting donated items at the end of May if you have anything you'd like to contribute.

Volunteer Appreciation Dinner

Community Living South Muskoka will be hosting our annual Volunteer Appreciation Dinner on May30th from 5:30 to 6:30 at 205 Industrial Drive in Gravenhurst. Please RSVP to Pat Kerr or Monica Kenney at 705.687.1611 by May 27th if you are able to attend.



Coming Soon...

In August – Spaghetti Dinner Fundraiser and SummerPalooza! Stay tuned for details.



Have questions? Need more information? Contact us at: 15 Depot Dr., Bracebridge, ON P1L 0A1 Ph: 705.645.5494, Fax: 705.645.4621, http://www.clsm.on.ca