



Community Living South Muskoka

AODA – Statement of Commitment to Accessibility

Approved by:	Board of Directors	Number: 4-60	Appendix II
Date:	December 20, 2017	Page 1 of 4	
Revised:	June 24, 2021		
Section:	Administration		

Accessibility Feedback Form

Community Living South Muskoka is committed to providing excellent customer service and we appreciate feedback on how we provide support to persons with disabilities. Our goal is to make sure we meet your expectations in all areas.

Feedback may be submitted via this form or by calling (705) 645-5494 or by emailing : info@clsm.on.ca

Thank you!

Were you able to access all areas of the building?

Yes No Somewhat

Other:

Did we communicate with you in a way that took into account your disability?

Yes No Somewhat

Other:

Were there any policies or rules that you felt were a barrier?

Yes No Somewhat

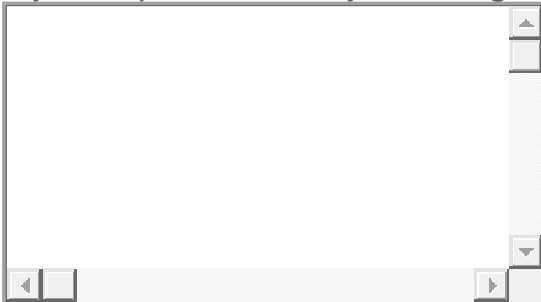
Other:

If necessary, did you receive appropriate support with computers, telephones, etc? -

Yes No Somewhat

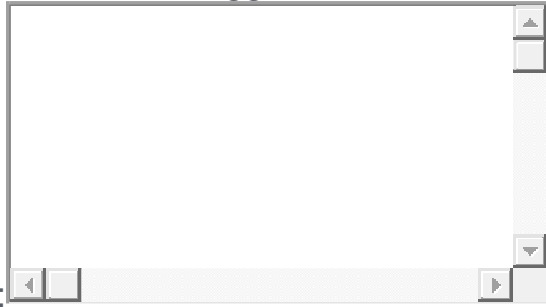
Other:

If you experienced any challenges accessing our services, please provide feedback here:



Please tell us which location(s) you experienced challenges:

Comments/Suggestions



Would you like a CLH Developmental Support Services representative to follow up with you regarding your feedback?

Yes No

If yes, please provide your contact information:

Your name

 First Name Last Name

Address

 Address Line 1 Address Line 2 City

Province Postal Code

Email

Phone